



DB Aviation
Luxury in Motion

Line Services Technician (three full-time positions)

LOCATION: Waukegan, IL
DEPARTMENT: Line Service (FBO)
SHIFT HOURS/DAYS: **Full Time (specific days to be determined)**
2 Positions: 13:30 - 22:00 (1:30 PM – 10:00 PM)
1 Position: 21:30 - 06:00 (9:30 PM – 6:00 AM)

Founded with one aircraft nearly two decades ago, DB Aviation is one of the premier Aviation Services companies in the country. With an Executive Charter fleet strategically located throughout the nation and our Executive FBO serving Chicago, DB Aviation provides Presidential Service coast to coast.

Competitive salary and excellent benefits, including 401(k) with company match. We are located at the Waukegan, IL Airport (UGN-Illinois) which is an easy commute from Chicago or SE Wisconsin.

OVERVIEW

Line Services Technicians are responsible for promoting DB Aviation's commitment to Presidential Service and quality by the successful execution of the duties assigned to this position – meeting and exceeding customer needs. Direct customer interface duties include providing assistance to aircraft pilots and passengers with luggage, cargo handling, and directing them to ground transportation and other ground services. Aircraft fueling and other related aircraft services are performed in a safe and efficient manner at all times.

PRIMARY RESPONSIBILITIES

Duties include, but are not limited to:

- Assisting aircraft pilots and passengers by providing courteous service that meets and exceeds their requests and expectations. Typically, this includes helping crews load and unload baggage and directing passengers to ground transportation.
- Fueling aircraft according to safety and line procedural guidelines.
- Operating fuel farm storage system and taking inventory of petroleum and related products.
- Performing fuel quality tests.
- Driving and servicing fuel trucks and ground support equipment.
- Maintaining records associated with line services tasks.
- Parking, towing, storing and securing aircraft. This includes directing the movement of aircraft on the ramp and in hangars.

- Uses radio to relay and receive instructions and service requests. Ensures all requests are acknowledged by DB personnel.
- Regularly polices the hangars, ramps, and buildings to ensure that the facility is always maintained at the highest level of cleanliness.
- May assist Auto Detailer with detailing customer and employee vehicles (Employee of the Week) when needed.
- Other duties as assigned.
- Holds self accountable to perform their duties consistent with DB Aviation's Presidential Service standards, guided by our Core Values of Integrity, Customers, Initiative, Continuous Improvement, Dignity and Respect and Having Fun.

REQUIREMENTS

- Previously Line experience, a plus.
- High school diploma or equivalent required. Aged 18 or older.
- Valid driver's license.
- Must be able to function successfully as part of a team, pay attention to small details, carry out instructions accurately and efficiently, and possess a sense of urgency to meet customer needs.
- Demonstrated ability to build and maintain customer (internal and external) relationships in a manner guided by the Company's six core values of Integrity, Customers, Initiative, Continuous Improvement, Dignity and Respect and Having Fun.
- Ability to contribute to and support the implementation of new ideas, technology, procedures, and processes that may impact this job function in order to make Company operations and sales more effective and profitable.
- Availability and willingness to work longer hours, over-time, different days, or alternate shifts.

The successful candidate will consistently strive for excellence in the delivery of our services and function as a contributing member of the FBO team to enhance the quality of our services.

Applicants may apply in confidence to: DB Aviation, Inc., Attn: HR Dept., 3550 N. McAree Rd, Waukegan, IL 60087. Private Fax: (847)336-6584, email: employment@dbaviation.com. **No phone calls, please.** Only qualified applicants need apply. To learn more about DB Aviation, Inc. please visit us on our web-site at www.dbaviation.com.